

Office & Call Center Solutions

As the world leader in communications headsets, Plantronics continues to introduce innovative products. Our latest include the DuoPro® headset family, now available in a behind-the-head wearing style, and the new CT12 Cordless Headset Telephone for hands-free convenience and mobility around the home or office.

Best-in-class headsets

Plantronics offers the widest choice of headsets for call centers, offices and home offices. Choose between over-the-head, over-the-ear, behind-the-head or versatile convertible styles, with either voice tube or noise-canceling microphones. Backed by Plantronics legendary service and support, they all deliver superior sound quality, all-day comfort and rugged reliability.

Top-of-the-line amplifiers and systems

Plantronics amplifiers and adapters let you connect our headsets to your telephone. They add the convenience of volume, mute and tone controls, in-use indicators, headset stands, and more. For small offices and home offices, choose one of our convenient headset/amplifier systems or dedicated headset telephones.

Advanced cordless solutions

Our cordless products let you enjoy the hands-free convenience of a Plantronics headset, together with the freedom to move around your workspace untethered to your desk.

NEW



NEW

DuoPro®
H181N
Behind-the-Head
Headset
See page 6



CT12
Cordless
Headset
Telephone
See page 14

Encore® Headset Family

Top-of-the-line model that offers all-day comfort and superior sound quality.

- Sound Enhancement System (SES®) lets you select bass or treble setting for a full, rich tone
- Lightweight monaural and binaural designs for comfortable extended-wear use
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset

*Polaris™ models available



DuoPro® Headset Family

For best-in-class versatility, sound quality and comfort, these innovatively designed headsets come in convertible, over-the-head, over-the-ear and behind-the-head configurations.

- Your choice of four models, each available with a noise-canceling microphone or a voice tube
- The first professional headset with a behind-the-head neckband option
- Leading-edge microphone and speaker quality combine to give you best-in-class performance
- Breakthrough ergonomic design for all-day comfort no matter which configuration you choose
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset

*Polaris™ models available



TriStar® Headset Family

Stable, over-the-ear headset design that's so comfortable, you'll forget you're wearing it.

- Advanced three-point design provides support behind, on top of and in the ear
- Four user-selectable earbud sizes for a perfect fit
- Convenient Quick Disconnect™ feature

*Polaris™ models available



AttiTube™ Color Voice Tubes

Color voice tubes for use with all Plantronics headsets with replaceable voice tubes. Available in five colors:

- Passion Pink
- Outrageous Orange
- Serene Green
- Cool Blue
- Peaceful Purple



Supra® Headset Family

The most popular lightweight headset in the world.

- Lightweight (1.6 ounces monaural/2.8 ounces binaural) with fully adjustable headband for extended-wear use
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset

*Polaris™ models available



H51



H51N



H61



H61N

Mirage® Headset Family

All-day comfort and convenience.

- External receiver rests lightly against the outside of the ear
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset

*Polaris™ models available



H41



H41N

DuoSet® Headset Family

Convertible model offers over-the-head stability or over-the-ear convenience.

- An excellent choice for first-time users
- Convenient Quick Disconnect™ feature lets you walk away from your phone while still wearing your headset



Headband.....converts to.....Over-the-Ear

*Polaris™ models available



H141N



H141

FreeHand® Headset

Unique easy-on/easy-off design is ideal for intermittent phone users.

- Small, convenient size and lightweight design make it the ideal choice for business professionals
- Automatic noise-canceling technology



H131N

S20 Telephone Headset System

Ideal for business professionals and executives, the S20 is an all-in-one, under-the-telephone accessory deck that includes Plantronics premium A20 amplifier, a convertible DuoSet® headset, in-use indicator, headset stand and cord management system.

- Adjustable accessory deck connects to single- or multi-line corded phone and installs easily with seamless telephone integration
- DuoSet headset with conformable earloop converts for over-the-head stability or over-the-ear convenience
- Audible and visual cues simplify the adjustment of incoming and outgoing volume, tone control and mute
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Add one-touch, call-answering convenience with the HL10 telephone handset lifter



Telephone
not included

A20 Telephone Headset Amplifier

Top-of-the-line A20 amplifier includes the accessory deck and cord management system and may be purchased alone.



HL10 Handset Lifter
(See page 13 for details.)

M12 Vista™ Telephone Headset Amplifier

Connects Plantronics headsets to most single- or multi-line phones.

- One-button selection between headset and handset
- Separate controls adjust outgoing and incoming volume
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Mute control



MX10 Headset Switcher™ Adapter

Connects a single headset to a telephone and PC.

- Separate controls adjust outgoing and incoming volume
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Enables advanced features like music on hold and call recording



DA50 USB-to-Headset Adapter

Bring the quality and comfort of Plantronics H-Series headsets to VoIP softphones. The DA50 USB-to-headset adapter plugs directly into the USB port of your personal computer to connect a Plantronics headset.

- Includes PerSono Pro™ software for optimized sound
- Features inline volume and mute controls
- Easy installation—no sound card required



CS10 Cordless Telephone Headset System

For hands-free mobile conversations, the CS10 includes the 900 MHz cordless CA10 amplifier and convertible DuoSet® headset.

- Connects to single- or multi-line corded telephones
- DuoSet headset with conformable earloop converts for over-the-head stability or over-the-ear convenience
- Compact remote delivers range of up to 150 feet from base unit and six-hour continuous talk time on rechargeable battery
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Adjustable tone and transmit/receive volume controls allow for superior sound



Telephone not included

CA10 Cordless Telephone Headset Amplifier

If you already have a compatible H-Series headset, Plantronics 900 MHz cordless CA10 amplifier may be purchased alone.

HL10 Handset Lifter

Add one-touch, remote call-answering convenience with the HL10 telephone handset lifter accessory, featuring remote ring detection and a discreet and stylish design.



HL10 Handset Lifter

Avaya LKA10 Cordless Headset System with Dial-Pad Remote

Hands-free mobile convenience with the flexibility to take and make calls remotely. The LKA10 includes the 900MHz cordless amplifier, convertible DuoSet® headset and remote dial-pad.

- Connects directly to the headset port on all Avaya 6416D+M and 6424D+M models, or combines with Avaya Handset Lifter Accessory for remote call answering and call initialization with virtually any Avaya deskset
- Ultra-compact remote includes dial-pad, variable range volume control, mute, redial, 10-number speed dial and audible indicators
- Delivers up to 150-foot mobile range from base unit and six-hour continuous talk time on rechargeable battery
- DuoSet headset with conformable earloop converts for over-the-head stability or over-the-ear convenience
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level



Avaya LHL1 Handset Lifter

Add one-touch, remote call-answering convenience with the Avaya LHL1 telephone handset lifter accessory, featuring remote ring detection and a discreet and stylish design.



Avaya LHL1 Handset Lifter

CT12 Cordless Headset Telephone

Ultra-compact convenience and mobility with crystal-clear sound, the CT12 is ideal for home or small-office applications.

- Single-line system with 2.4 GHz DSS technology delivers superior range
- Digital spread spectrum (DSS) for increased security
- 5.5 hours continuous talk time, 10 days standby
- 2-in-1 convertible headset with noise-canceling microphone and Firefly™ in-use indicator light
- Ultra-compact remote unit features an integrated belt/clothing clip that remains attached even when charging
- Backlit LCD caller ID* display with call waiting*
- 10-number speed dial, redial and volume control/mute

* Requires activation of service through local phone company.



CT10 Cordless Headset Telephone

For home and small-office applications, the CT10 Telephone offers the ideal combination of size, mobility and convenience.

- 900 MHz cordless telephone with range of up to 150 feet
- 6 hours of continuous talk time; 80 hours standby
- Ultra-compact remote unit with belt/clothing clip
- Lightweight, noise-canceling headset with 2.5mm connector
- Adjustable volume, channel change, mute, flash, and redial
- 10-number speed dial
- Built-in headset stand



S10 Telephone Headset System

Ergonomically designed, convertible headset with amplifier connects to a single- or multi-line corded telephone.

- Convertible headset for over-the-head stability or over-the-ear convenience
- Noise-canceling microphone eliminates background noise
- Adjustable incoming and outgoing volume, tone control and mute
- In-use indicator and convenient headset stand



T10 Headset Telephone

Complete single-line telephone with ergonomically designed, convertible headset.

- Convertible headset for over-the-head stability or over-the-ear convenience
- Noise-canceling microphone eliminates background noise
- Adjustable volume and tone control
- Redial, flash and mute buttons
- In-use indicator and convenient headset stand



T20 Headset Telephone

Complete, dual-line telephone with ergonomically designed, convertible headset. Includes all the features of the T10 single-line headset telephone, and the following additional features:

- Call hold button
- Three-way conference calling

